Communities Overview and Scrutiny Committee

Wednesday 21 June 2023

Committee Room 2 Shire Hall

2.00 pm

Date:

Time:

Venue:

Coun Coun Coun Coun Coun Coun Coun	ncillor Jeff Clarke (Chair) ncillor Jonathan Chilvers (Vice-Chair) ncillor Sarah Feeney ncillor Jenny Fradgley ncillor Dave Humphreys ncillor Peter Gilbert ncillor Bhagwant Singh Pandher ncillor Daren Pemberton ncillor Mejar Singh ncillor Andrew Wright	
Items	s on the agenda: -	
1.	General	
	(1) Apologies	
	(2) Disclosures of Pecuniary and Non-Pecuniary Interests	
	(3) Chair's Announcements	
	 (4) Minutes of Previous Meeting 1. 12th April 2023 2. 16th May 2023 	5 - 14
2.	Public Speaking	
3.	Questions to Portfolio Holder	15 - 16
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5.	OSC Customer Feedback 22/23	49 - 62
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8.	Urgent Items	

Monica Fogarty
Chief Executive
Warwickshire County Council
Shire Hall, Warwick



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Members are required to register their disclosable pecuniary interests within 28 days of their election of appointment to the Council. Any changes to matters registered or new matters that require to be registered must be notified to the Monitoring Officer as soon as practicable after they arise.

A member attending a meeting where a matter arises in which they have a disclosable pecuniary interest must (unless they have a dispensation):

- · Declare the interest if they have not already registered it
- · Not participate in any discussion or vote
- Leave the meeting room until the matter has been dealt with
- Give written notice of any unregistered interest to the Monitoring Officer within 28 days of the meeting

Non-pecuniary interests relevant to the agenda should be declared at the commencement of the meeting.

The public reports referred to are available on the Warwickshire Web https://democracy.warwickshire.gov.uk/uuCoverPage.aspx?bcr=1

Public Speaking

Any member of the public who is resident or working in Warwickshire, or who is in receipt of services from the Council, may speak at the meeting for up to three minutes on any matter within the remit of the Committee. This can be in the form of a statement or a question. If you wish to speak please notify Democratic Services in writing at least two working days before the meeting. You should give your name and address and the subject upon which you wish to speak. Full details of the public speaking scheme are set out in the Council's Standing Orders.

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Any member or officer of the Council or any person attending this meeting must inform Democratic Services if within a week of the meeting they discover they have COVID-19 or have been in close proximity to anyone found to have COVID-19.

